

Dear patient,

As a maximum care hospital, the Universitätsklinikum Essen (University Hospital Essen) is the hospital for the Ruhr Metropolitan Region. Every year our hospital treats about 49,000 in-patients in approx. 1300 beds, and about 163,000 patients are treated as out-patients. Experts in different disciplines enable excellent interdisciplinary diagnostics and treatment based on state of the art research.

Inquiries from abroad are dealt with at the University Hospital by the Foreign Patient Service (FPS). Our work includes

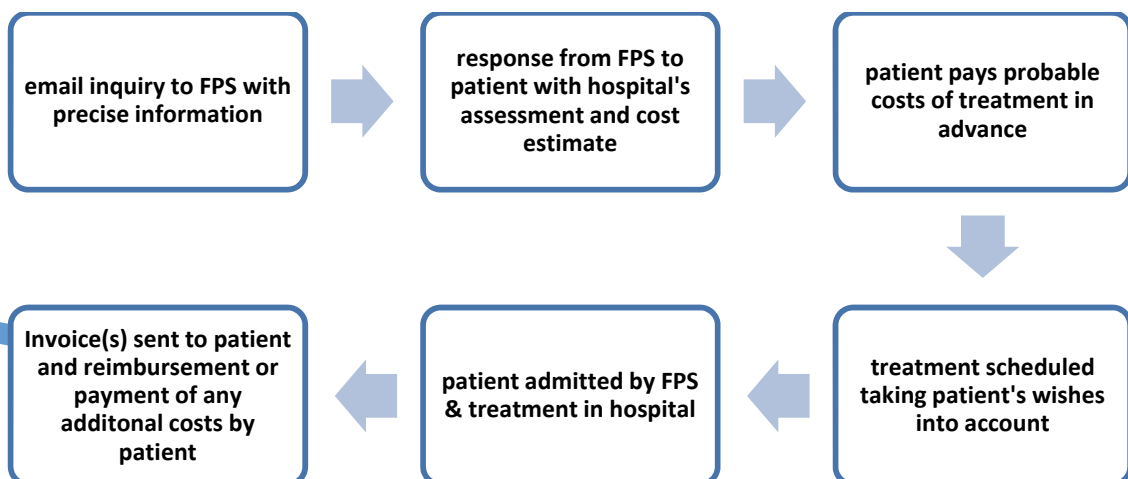
- contacting the specialist departments,
- preparing cost estimates,
- scheduling treatment or diagnostics and
- invoicing and/or administering money paid in.

Please email your inquiry to: foreign-patient-service@uk-essen.de

To enable us to process your inquiry as quickly as possible, please include the following information:

- patient's name and date of birth,
- precise request (treatment or if and when necessary a second opinion),
- ideally, an up-to date summary of any previous treatment plans (available doctor's letters or results of medical examinations) in German or English, not handwritten and not older than 3 months, and
- information on the patient's current condition (complaints, symptoms).

The chart shows the sequence of your treatment in the University Hospital Essen



We will be pleased to answer any questions you may have and to clarify any uncertainties!

Your FPS Team